



Homework
Help

Powered by **tvo**

Homework Help

Registration Guide for FREE Grade
7 -10 Math Tutoring for Ontario
students

tvo.org/homeworkhelp

tvo

Math Made Easy!

Register for access to free online math tutoring from Ontario Certified Teachers!

To register for a student account, you will need:

1. Student's date of birth
2. Student's Ontario Education Number (OEN)
 - This can be found on any report card or can be provided by a teacher
3. Access to a computer with internet



Student Registration Steps

3

The screenshot shows the tvo Homework Help website. At the top left is the tvo logo and the Homework Help logo. To the right are input fields for Username and Password, and a green Login button. Below the login fields is a link for 'Forgot Username / Password?'. A navigation bar shows 'Tutors offline' and 'Live tutoring hours: Sunday to Thursday 5:30pm to 9:30pm ET'. The main content area features a blue sidebar with 'Ask A Tutor' (Pick a Tutor, Pick a Tutor Help, Tutor Schedules), 'Student Resources' (Best Sessions, Tutorials, Listen & Learn, Glossary, Calculator), and 'Locker' (My Locker). The main content area has a registration banner with a clipboard icon, text: 'Register to gain access to everything that Homework Help has to offer: Ask A Tutor, 24/7 Resources, and our math specific tools. It's FREE!', and a prominent red 'FREE REGISTRATION' button. Below this is a 'Welcome to Math Homework Help' section with an image of a ruler and pencil, and text: 'Prepare for School with Homework Help Review math concepts with our 24/7 Resources!'. A black arrow points from the 'FREE REGISTRATION' button to the second step of the instructions.

1. Go to tvo.org/homeworkhelp

2. Click on “FREE REGISTRATION”

The screenshot shows a registration form for 'tvo Homework Help'. The form includes the following elements:

- Logo: 'tvo Homework Help' with a house icon.
- Field 1: 'Create your Username' (mandatory, indicated by a red asterisk). Below it, instructions: 'Use 5 - 20 characters - no spaces.' A red arrow points to this field.
- Field 2: 'Your email' (optional, indicated by an envelope icon).
- Field 3: 'Create Password' (mandatory, indicated by a red asterisk). Below it, instructions: 'Use 6 - 14 characters - case sensitive.' A red arrow points to this field.
- Field 4: 'Retype Password' (mandatory, indicated by a red asterisk).
- Checkbox: 'Subscribe to newsletters!' (unchecked).
- Checkbox: 'I have read and agreed to the [terms and conditions](#) and [privacy policy](#)' (unchecked). A red arrow points to this checkbox.
- Button: 'GO!' (grey button).

Red arrows from the text on the right point to these specific fields: 3. to the Username field, 4. to the Email field, 5. to the Password field, 6. to the Terms and Privacy Policy checkbox, and 7. to the GO! button.

3. Create a username

- Please do not use your real name – usernames are meant to keep identities anonymous.

4. Provide an email address (optional)

5. Create a password

6. Read over the **Terms of Use** and **Privacy Policy**. If agree, check off the box

7. Click GO!

Ambassador Request
http://tvo.ocs.g

tvo Homework Help

To access live tutoring,
enter your OEN: ?

eg: 123456789

date of birth:
Month Day Year

where you are from?
Ontario

LET'S GO!

Remind me later...

Select **Remind me later...**
to create a GUEST account

8. Provide student's 9-digit OEN (Ontario Education Number)

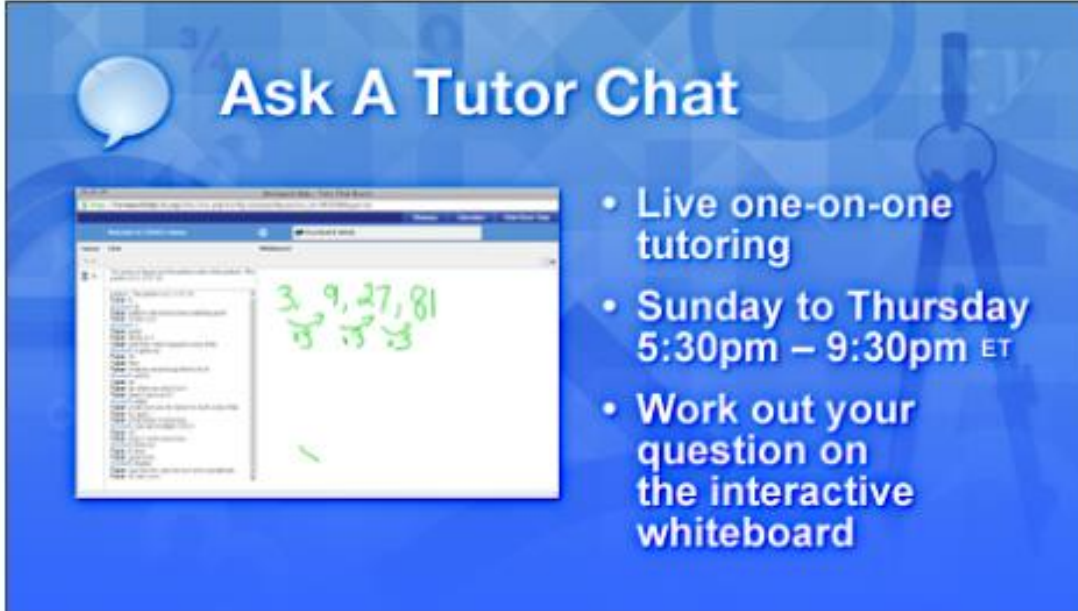
- NOTE: This is different from the student's student number

9. Provide student's date of birth

10. Click LET'S GO!

9. Registration complete! Access the great resources and work with a tutor on Homework Help!

Welcome to Math Homework Help

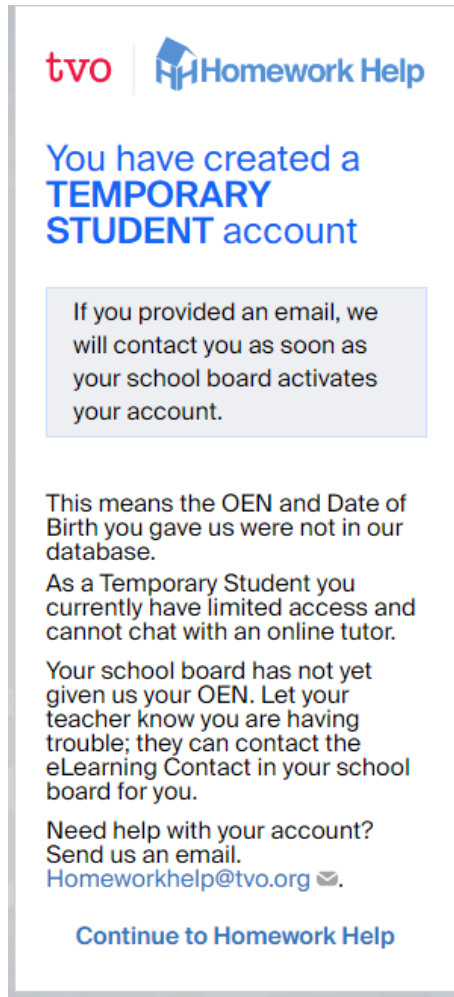


Ask A Tutor Chat

- Live one-on-one tutoring
- Sunday to Thursday 5:30pm – 9:30pm ET
- Work out your question on the interactive whiteboard

The screenshot shows a chat interface with a whiteboard on the right displaying the numbers 3, 9, 27, 81 and 3, 15, 23. A list of questions is visible on the left side of the chat window.

Are you seeing this?



tvo Homework Help

You have created a **TEMPORARY STUDENT** account

If you provided an email, we will contact you as soon as your school board activates your account.

This means the OEN and Date of Birth you gave us were not in our database.

As a Temporary Student you currently have limited access and cannot chat with an online tutor.

Your school board has not yet given us your OEN. Let your teacher know you are having trouble; they can contact the eLearning Contact in your school board for you.

Need help with your account? Send us an email. Homeworkhelp@tvo.org ✉.

[Continue to Homework Help](#)

The OEN and date of birth you are provided are not yet in our system.

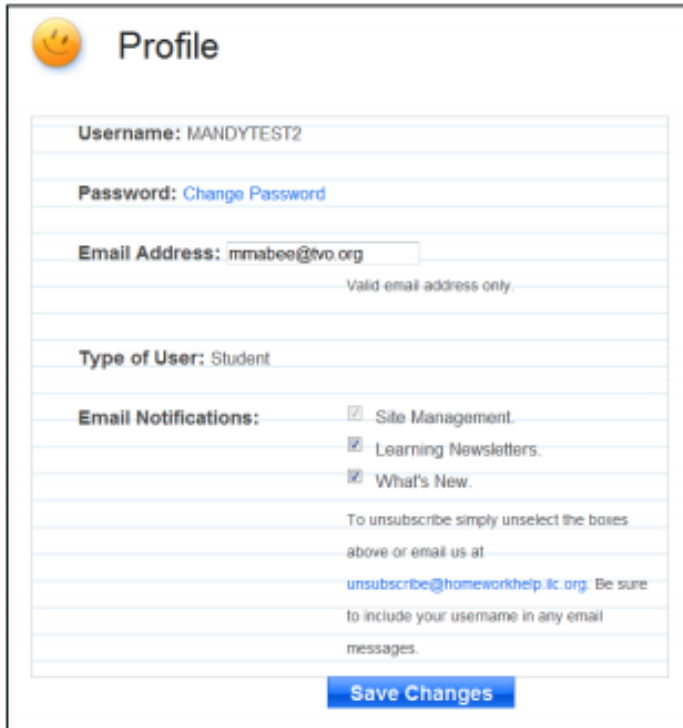
If you made a typing error:

- please **create a new account** with the correct OEN and date of birth.

If you did not make a typing error:

- When your board provides your OEN, we will automatically convert you to a **full student account** – full students are able to work with a tutor. Until then, you can still use all the other Homework Help resources!

Are you seeing this?



The screenshot shows a user profile page with the following fields and options:

- Username:** MANDYTEST2
- Password:** [Change Password](#)
- Email Address:** mmabee@tvo.org
Valid email address only.
- Type of User:** Student
- Email Notifications:**
 - Site Management.
 - Learning Newsletters.
 - What's New.

To unsubscribe simply unselect the boxes above or email us at unsubscribe@homeworkhelp.ilc.org. Be sure to include your username in any email messages.

[Save Changes](#)

Welcome back!

You already have an account with Homework Help.

Please note your username, change your password and update your email preferences.

- Homework Help provides help with understanding math homework. **Site resources are available 24/7**, enabling students to get help when they need it.
- The **Ask A Tutor Chat** room enables students to get individualized help in a safe and anonymous environment. **Tutors are available Sunday to Thursday, 5:30 – 9:30 pm.**

Need help with math?

Get free online math help for Grades 7 to 10 with Homework Help

Math Tutors available 5:30 pm to 9:30 pm ET Sunday – Thursday

Register for free!

- chat with math tutors
- get 24/7 resources
- use math learning tools and much more!

tvo.org/homeworkhelp

Homework Help powered by tvo

The advertisement features a young woman with curly hair, wearing a light blue polo shirt, holding a laptop. She is surrounded by various mathematical diagrams and formulas, including a right-angled triangle with sides $a=4$ and $b=3$, a cylinder with radius r and height h , a 3D cube, a coordinate plane with a parabola, and the quadratic formula $x = \frac{-b \pm \sqrt{b^2 - 4ac}}{2a}$.

- Tutor strategies **build on the student's strengths and skills** to help them gain **confidence and proficiency**.
- Tutors **consolidate** the learning that is done in the classroom.



- Students can watch the questions posed by their peers and **tag sessions** they find helpful. All sessions (the student's own and those that have been tagged) are saved to their **virtual locker** – a personalized virtual storage space that students can access 24/7
- This provides students with another opportunity for learning and emphasizes that everyone has questions and it's **okay to ask for help.**





Please email
homeworkhelp@tvo.org